CANADIAN 神 ACADEMY 戸

How to access CA Application Form when it is blocked
2024-01-30
CA Tech Support

Having trouble accessing the online application form for Canadian Academy?

This is the page that is expected to open.

Depending on your Internet environment, you may get this instead, however.
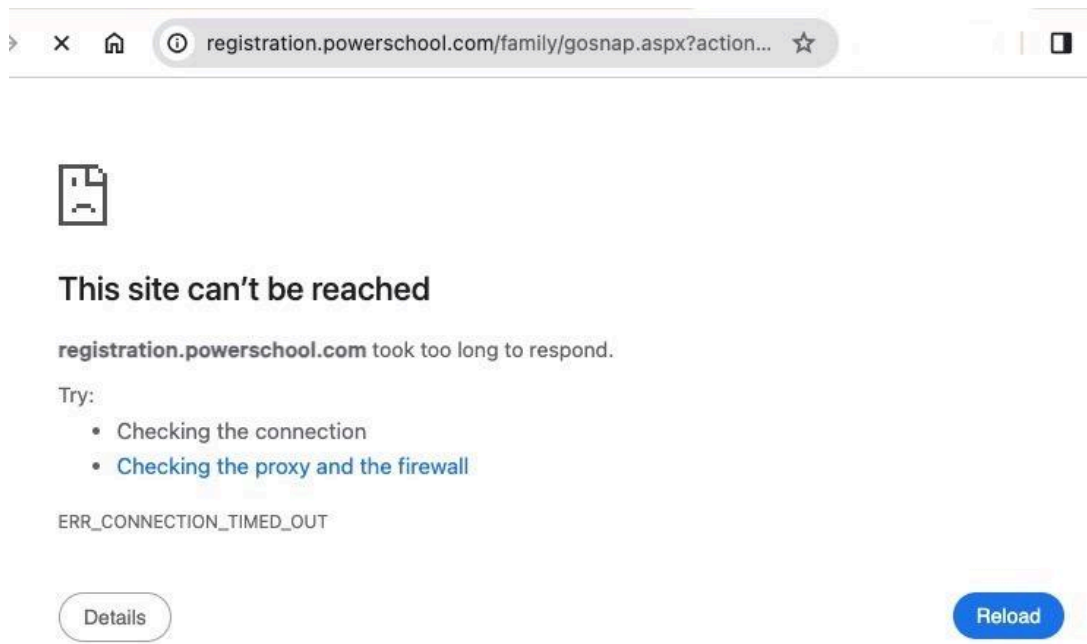
Due to some known issues at PowerSchool, some families are experiencing difficulty connecting to the registration server (registration.powerschool.com) from their home or office networks. As of this writing we are still working with PowerSchool to remedy the situation, but it may take some time.

If you have this problem, here are some workarounds that will help you access PowerSchool.

Easiest: Use mobile phone and turn off Wi-Fi

If you cannot open the registration form on your home or office Wi-Fi, use your mobile phone and turn off Wi-Fi (or disconnect from your home Wi-Fi) to use mobile data, and try opening the form on your mobile phone.

Easy: Use personal hotspot on your mobile phone

If you prefer to work on your computer, to connect to the Internet without using your home or office Wi-Fi, you need to use your personal hotspot on your mobile phone.

Advanced: Use free Proton VPN

For a more permanent and guaranteed solution on your computer, it is best to masquerade your IP address with a VPN (virtual private network) service.

Proton VPN is a popular and trusted VPN service, and offers a free version with servers in Japan and other countries. We have found out that using Proton VPN is a good workaround when your IP address is blocked by PowerSchool.
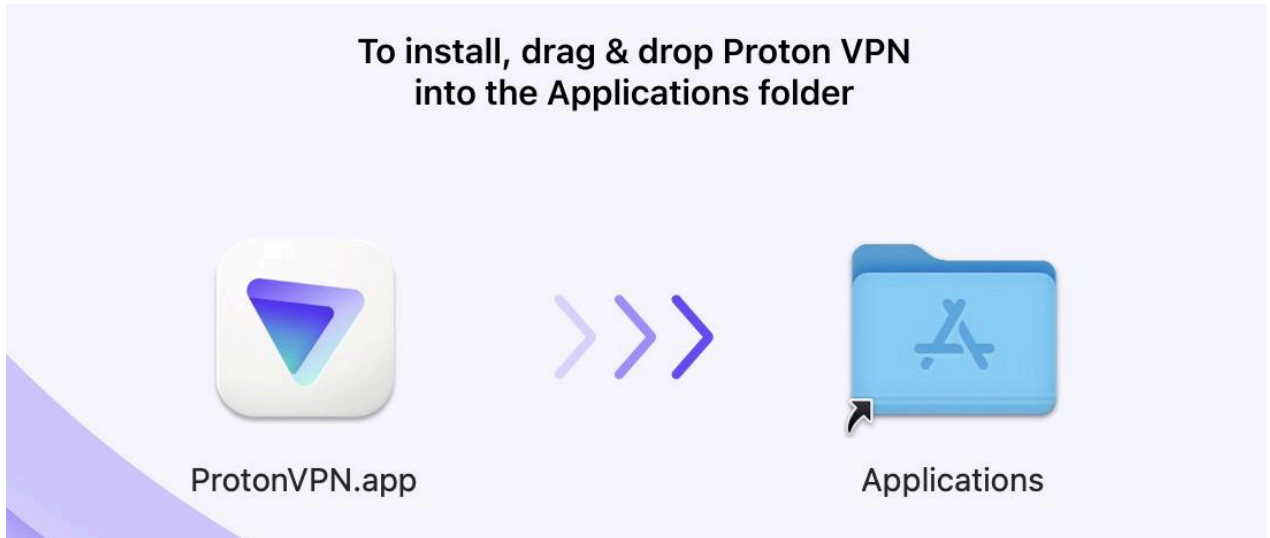
Get Proton VPN

Go to https://protonvpn.com/ and click the **Ger Proton Free** button.

In the next page, click **Continue with free** and proceed.

You will be prompted to create an account. Enter your email address, and your password will he automatically assigned. Keep this password in a safe place.

Download the Proton VPN app for your platform. The Mac version looks like this. Drag and drop the app into the Applications folder.
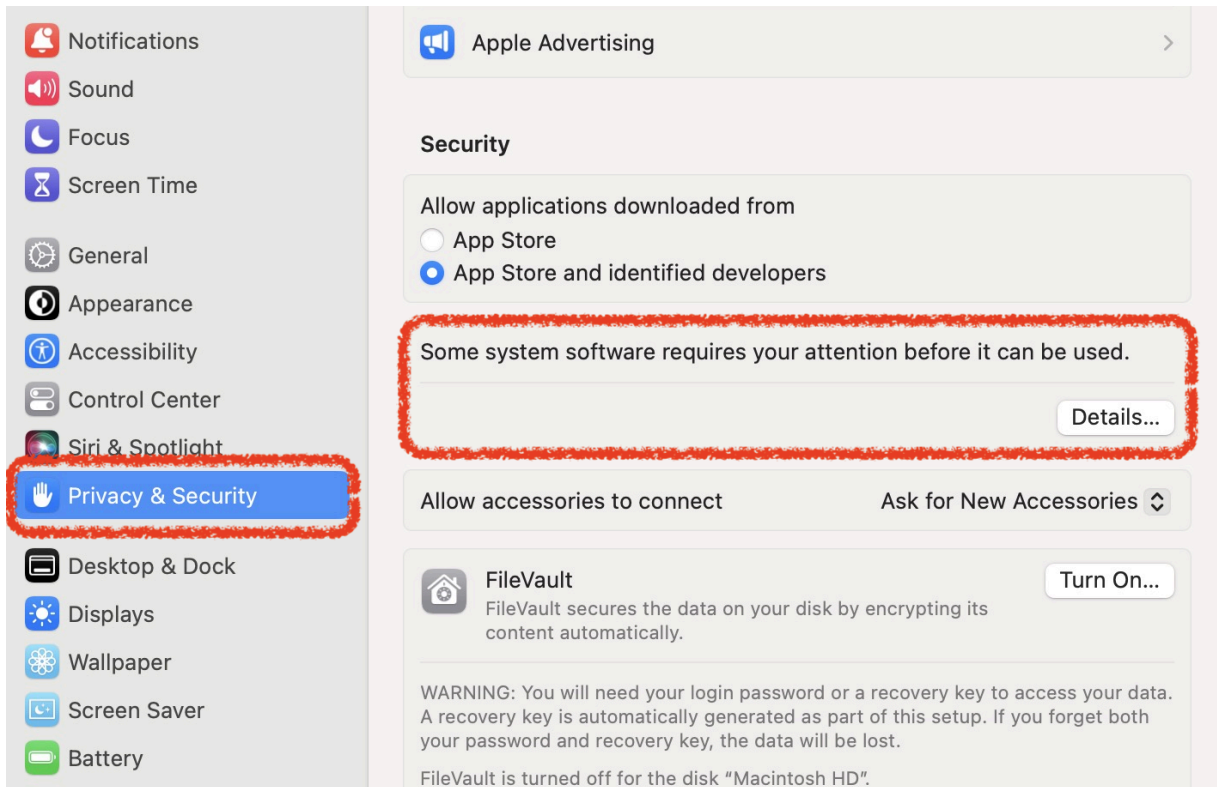

Open the Applications folder, find **ProtonVPN.app** and open it.

The first time you open it, you will see "System Extension Blocked."

Click the **Open System Settings** button to finish setting up your VPN.

In **System Settings**, navigate to **Privacy & Security**, and find "**Some system software requires your attention before it can be used**." Click the **Details** button.

In the next window, click on both switches to allow Proton VPN to work on your computer.
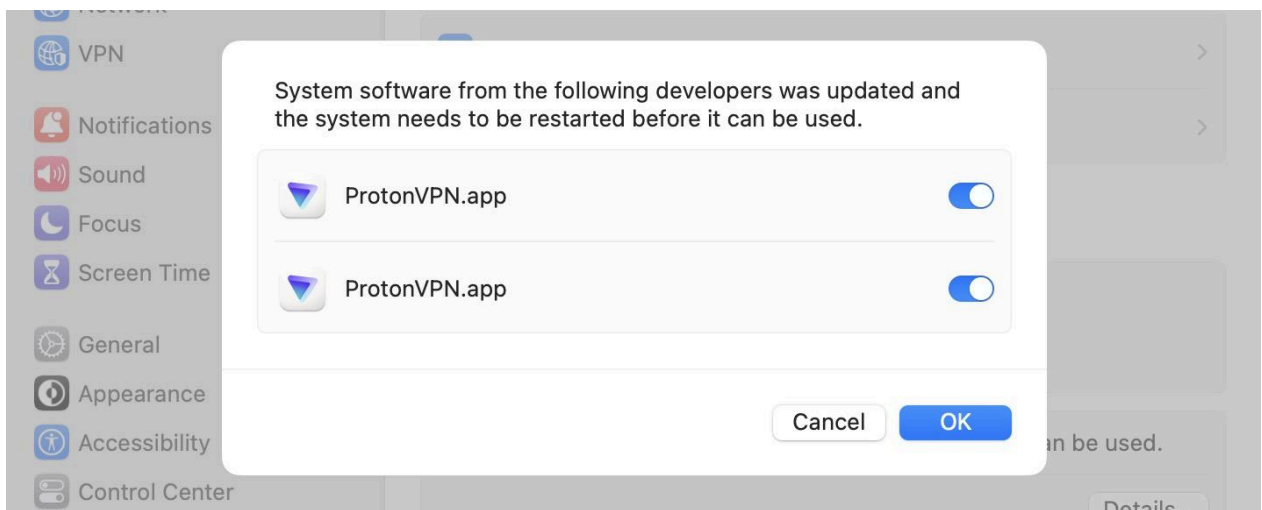
Done!

You can access the registration form now.

Once your Proton VPN is set up, simply click the **Connect** button and it will automatically pick a server that is best for your area, usually one i Japan, but sometimes in another country.

Try opening the online application form from the school website (https://www.canacad.ac.jp/joining/admissions-process) with VPN connected, and you should be able to access it now.

Be sure to disconnect and quit the VPN app once you are done with the application form.