

## How to access CA Application Form when it is blocked

2024-01-30

CA Tech Support

### Having trouble accessing the online application form for Canadian Academy?

#### 01 | ONLINE APPLICATION

Thank you for your interest in Canadian Academy for your family. We welcome your child's application up to one year in advance of enrollment.

- Our application form introduces your family to us
- For your convenience, all applications are completed and submitted online
- Your family will create an online account, allowing return to the application at any time
- An application needs to be submitted for each child
- Required supporting documents become available during the online process
- Please note that submission of an application is not a guarantee of acceptance

[Apply for this school year 2023-2024](#)

#### Applying for the 2024-2025 School Year

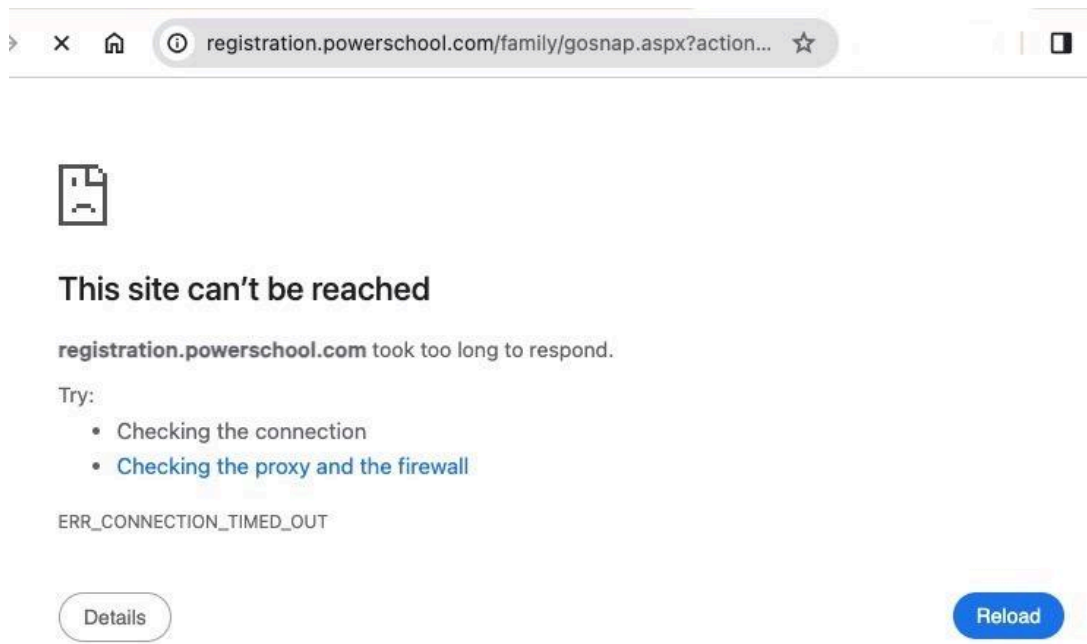
- We are now accepting applications for the 2024-25 school year.
- Starting in November, we begin processing and interviewing our applicants.
- Admission results will be shared in March.
- If the application is received after Jan. 31, it will be reviewed after Feb. 28, pending grade level availability.

[Apply for school year 2024-2025](#)

This is the page that is expected to open.

The screenshot shows a web browser window with the URL `registration.powerschool.com/family/Login?ReturnUrl=htt...`. The page title is "Enrollment" and features a "Sign In" section with input fields for "Email Address" and "Password", and a "Remember me on this computer" checkbox. To the right is a "Create Account" section with a list of benefits: "Complete forms online", "Save and return to forms in progress", and "Print form history". A blue "Create Account" button is located at the bottom of this section.

Depending on your Internet environment, you may get this instead, however.



Due to some known issues at PowerSchool, some families are experiencing difficulty connecting to the registration server ([registration.powerschool.com](https://registration.powerschool.com)) from their home or office networks. As of this writing we are still working with PowerSchool to remedy the situation, but it may take some time.

If you have this problem, here are some workarounds that will help you access PowerSchool.

### **Easiest: Use mobile phone and turn off Wi-Fi**

If you cannot open the registration form on your home or office Wi-Fi, use your mobile phone and turn off Wi-Fi (or disconnect from your home Wi-Fi) to use mobile data, and try opening the form on your mobile phone.

### **Easy: Use personal hotspot on your mobile phone**

If you prefer to work on your computer, to connect to the Internet without using your home or office Wi-Fi, you need to use your personal hotspot on your mobile phone.

### **Advanced: Use free Proton VPN**

For a more permanent and guaranteed solution on your computer, it is best to masquerade your IP address with a VPN (virtual private network) service.

Proton VPN is a popular and trusted VPN service, and offers a free version with servers in Japan and other countries. We have found out that using Proton VPN is a good workaround when your IP address is blocked by PowerSchool.

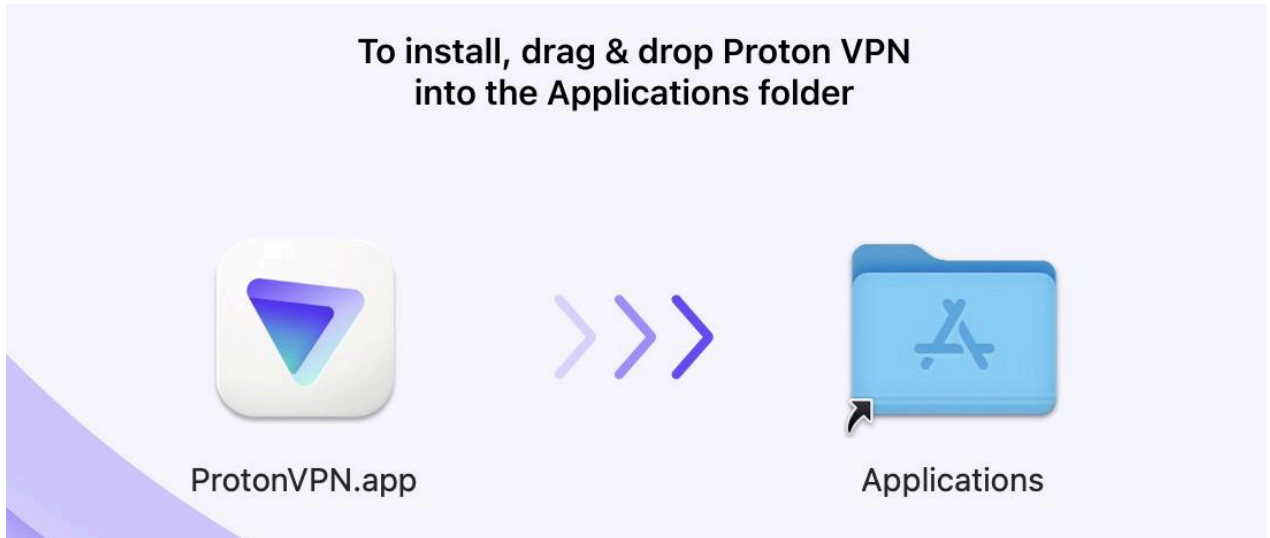
### **Get Proton VPN**

Go to <https://protonvpn.com/> and click the **Get Proton Free** button.

In the next page, click **Continue with free** and proceed.

You will be prompted to create an account. Enter your email address, and your password will be automatically assigned. Keep this password in a safe place.

Download the Proton VPN app for your platform. The Mac version looks like this. Drag and drop the app into the Applications folder.



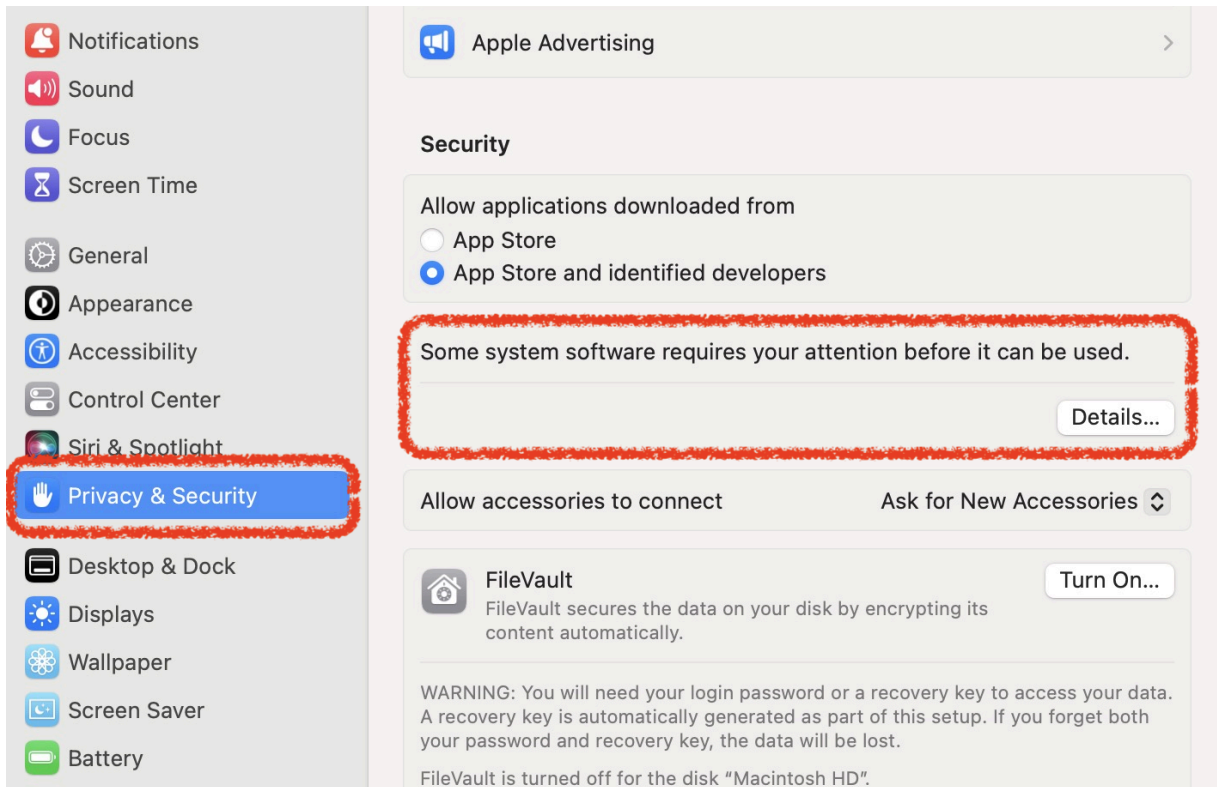
Open the Applications folder, find **ProtonVPN.app** and open it.

The first time you open it, you will see “System Extension Blocked.”

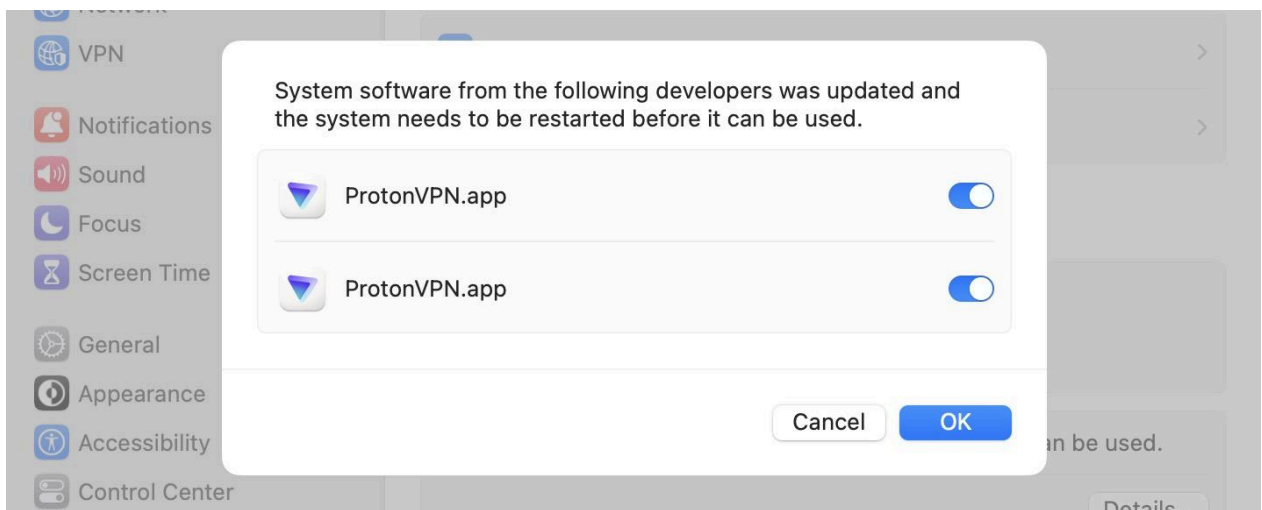
Click the **Open System Settings** button to finish setting up your VPN.



In **System Settings**, navigate to **Privacy & Security**, and find “**Some system software requires your attention before it can be used.**” Click the **Details** button.



In the next window, click on both switches to allow Proton VPN to work on your computer.



Done!

## You can access the registration form now.

Once your Proton VPN is set up, simply click the **Connect** button and it will automatically pick a server that is best for your area, usually one in Japan, but sometimes in another country.

Try opening the online application form from the school website (<https://www.canacad.ac.jp/joining/admissions-process>) with VPN connected, and you should be able to access it now.

Be sure to disconnect and quit the VPN app once you are done with the application form.

